

The rules of the Galeria Krakowska “GALLERY FOR TOURISTS” PROGRAMME

1. These Rules define the rules of the “GALLERY FOR TOURISTS” programme. The organiser of the programme is ECE Projektmanagement Polska Sp. z o.o. with the office in Warsaw, ul. Przeskok 2, 00 – 032 entered in KRS under number 0000022645. The objective of the programme is promotion of sale and marketing of the Galeria Krakowska facility located in Krakow at ul. Pawia 5. The place of the programme is the Galeria Krakowska facility.
2. The action begins on 01.07.2017 and will last until cancellation. The organiser shall inform about the end of the action with a one-week advance.
3. Any Client may join the Programme (except for minors and the employees of ECE Projektmanagement Polska Sp. z o.o.), who registered for at least one night in one of the hotels listed in the annex in the area of Krakow, who received the “Tourist Card” in the reception desk of the hotel, which entitles to join the Programme and who made a purchase* during one day in one or many shops, service and catering points in the premises of Galeria Krakowska for the total minimum amount of 500.00 zł (including VAT).
4. After presentation of the “Tourist Card” in the Information office of Galeria Krakowska and receipts for the purchases made on the given day for the minimum amount stated in section 2 the Client acquires the right to receive one or several free Galeria Krakowska Gift Vouchers for the amount that constitutes 10% of the value of the purchases made, for which the receipts will be presented. The receipts for the purchases that constitute the basis to receive the vouchers will be copied and assigned to the card, and the copy will be kept in the database.

For calculation of the value of free Galeria Krakowska Gift Vouchers, the following rule shall apply: 10 zł for each full 100 zł with the minimum amount of the purchases of 500 zł, i.e. for example for the purchases in the amount of 500.00–599.00 zł (including VAT), the Client acquires the right to receive Gift Vouchers for the amount of 50.00 zł, 600.00–699.00 zł (including VAT) – 60.00 zł, etc.
5. Additionally, after meeting the criteria listed in section 3, the Client acquires the right to use the “same day delivery” service, i.e. on request of the Client the purchased items may be delivered free of charge to the address of the hotel stated by him/her, from the list in the annex, on the same day when they were made. The Clients who would like to use this service should declare such a wish at the time of reception of the Gift Vouchers in the Galeria Krakowska Information desk.
6. The “Tourist Card” is valid for 12 months of the date of the execution of the register of the purchases made with it and reception of the Gift Vouchers. Each card has a serial number and a unique barcode.
7. In reference to the Vouchers, the Rules of the “GIFT VOUCHERS” Programme in Galeria Krakowska shall apply.
8. Any comments and complaints should be filed in writing by registered mail, but not later than within 7 days of the date of registration of receipts at the Information desk. The complaint should be sent to the following address:

ECE Projektmanagement Polska Sp. z o.o.
Galeria Krakowska
Biuro Dyrekcji
ul. Pawia 5
31-154 Kraków

The written complaint should include first name, surname, the exact address of the Client and the precise description and justification of the complaint.

ECE Projektmanagement Polska Sp. z o.o. shall examine the complaint within 14 business days.

9. The contents of these rules is available at the Information desk of Galeria Krakowska and in the website www.galeriakrakowska.com in the "GALERIA DLA TURYSTÓW" tab.
 10. Due to the continuous improvement of the rules of providing services within the "GALLERY FOR TOURISTS" Programme, the Organiser is entitled to change these Rules, and the changes shall become effective at the date specified in them.
 11. In the issues not regulated with these Rules, the common regulations of the effective law shall apply.
- *- The purchases that constitute the basis to receive the voucher do not include currency exchange

Annex 1

List of Hotels

1	Hilton Garden Inn Hotel
2	Hotel Holiday Inn
3	Amber Boutique Hotel
4	Hotel Wielopole
5	Hotel Senacki
6	Hotel Campanile
	Hotel Mercure Stare
7	Miasto
8	Hotel Kossak